

## WARRANTY CLAIM FORM

Dear Customer,

Your satisfaction with our products is very important to us. Every product has been produced and tested with extraordinary diligence. If nevertheless a warranty claim should occur, we would like to help you as fast and effectively as we can.

For a smooth process we need your cooperation:

- Please complete this Warranty Claim Form.
- Please provide a copy of your proof of purchase (invoice, receipt).
- Contact the Service Centre before you send in the product. Please understand that we have to reject received products which the Service Centre was not notified of.
- Please ensure suitable packaging.
- Please be advised that lithium batteries are designated as Hazardous Material. The dispatch of the battery with a transport company has to be organized according to the formalities for dangerous goods and packed in the original packaging.
- Please observe the warranty conditions as listed in the Instruction Manuals.

### Contact Details

Company Name	First Name, Last Name
Address	City, State, Zip Code / Postcode
Country	E-mail
Telephone No.	Mobile No.
When existing: Customer ID	

### Details of claim

Exact product name	Serial No. of motor/battery
Date of purchase	Hours of use (approx.)
Dealer where product was purchased	Address of dealer (City, Zip Code, Country)
Detailed description of problem (including error message, in which situation the error occurred...)	
RMA number	

Please submit this Warranty Claim Form to this email : [service@v-mti.com](mailto:service@v-mti.com)

Thank you very much for your cooperation, Vision Marine Service Center Team